

Annex 2. Publicly Available Information on the Organic Scheme

I. Introduction

Primus Auditing Operations México S. de R.L. de C.V. as Certification Body has the accreditation under the standard NMX-EC-17065-IMNC-2014 granted by the Mexican accreditation entity (EMA, a.c.) to offer certification services under the Organic Products Law. Before starting the certification process, the applicant must know the normative documents of the organic scheme Organic Products Law, regulation of the Organic Products Law and Regulation (EU) 2018/848 of the European Parliament and its complements, and the Council on organic production and labeling of organic products and repealing Council Regulation (EC) No. 834/2007, agreement establishing the guidelines for the agricultural activities of organic products, agreement making known the national label for organic products and establishing the general rules for its use in the labeling of products certified as organic.

Certification Fees

PAOMX has established rates that are variable depending on whether the inspection is done in conjunction with the NOP-USDA scheme or if it is done separately. If the inspection is done in conjunction with the NOP-USDA scheme, the inspection for the Organic Products Law will have no cost. In case it is carried out separately, the cost of the Organic Products Law inspection will be 400USD and it will be necessary to add the costs for the inspector's travel expenses. In this sense, to know the total cost of the certification service as well as of the European Union Regulation 2018/848, it is necessary to contact Primus Auditing Operations Mexico personnel, who will provide a Service Quote, by calling 52 (33) 19818572 or to the email address organicosmx@pao-mx.com or cotizacionespaomx@pao-mx.com.

Primus Auditing Operations Mexico is a self-sufficient certification body, that obtains resources through auditing and training services. It does not receive financial support from any public or private organization, civil association or government entity to cover its operations. For more information in this regard, contact the Quality Management System area via email: sgcpaomx@pao-mx.com.

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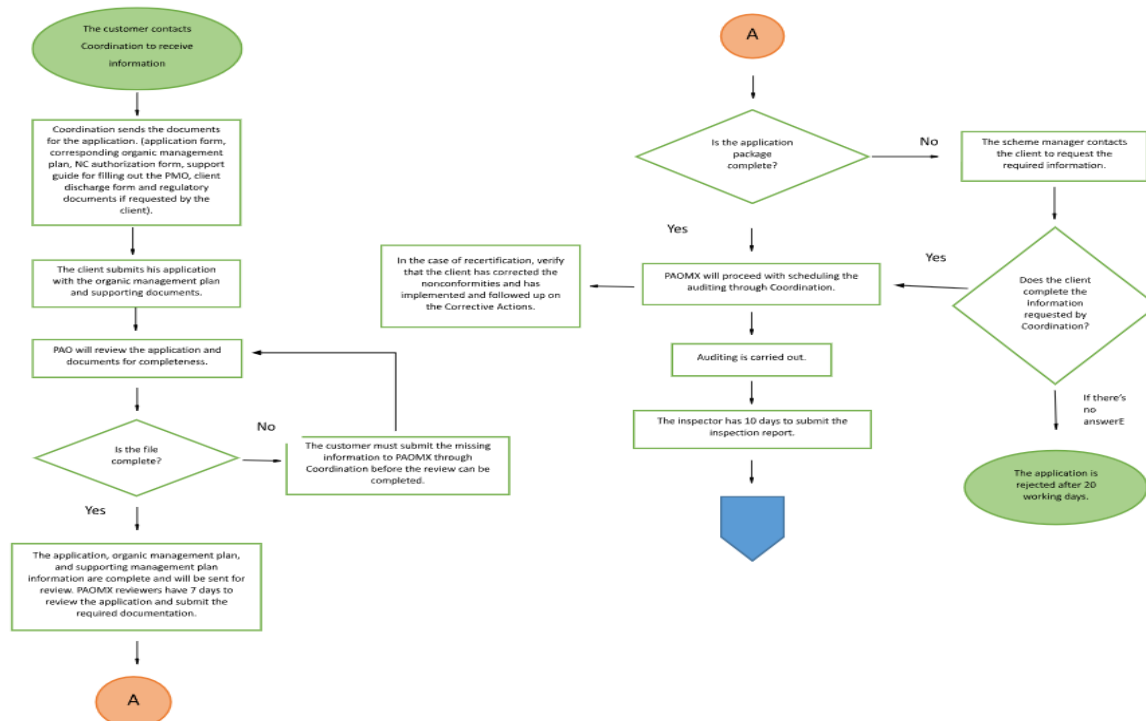
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II. Certification Process

Application.

Primus Auditing Operations Mexico provides an application form where the producer enters information about the legal entity, previous certifications, data related to their products and/or processing which are necessary for registration in the PAOMX database. Once the form is completed, the producer sends it by e-mail to the Auditing Coordination of Primus Auditing Operations, with whom the initial contact was established. The Auditing Coordination will be the contact with the client for the sending of the necessary information throughout the certification process.



Contract and Programming.

Primus Auditing Operations Mexico issues a financial proposal. Once the proposal is accepted, the Operation Specialists contacts the producer to schedule the on-site inspection and sign the Service Agreement.

Registration Number Assignment

Primus Auditing Operations Mexico registers the producer in the PAOMX digital database and communicates its PAO-OR-#### to the client.

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Evaluation.

The Auditing Coordination will plan the schedules for the inspections and will assign an inspector to the clients. The inspection will be carried out according to the Inspection Report. At the end of the inspection, the inspector will deliver a report informing, if applicable, the nonconformities detected during the inspection. The date for the delivery of the same will be established during the closing meeting.

Corrective Actions.

In case the inspector indicates Nonconformities, the producer performs corrective actions and sends the corresponding evidence within the deadline indicated by the inspector. The inspector reviews the evidence and verifies whether or not they are adequate to close the nonconformity. There is a case where corrective actions cannot be submitted within the estimated timeframe and the evidence must be submitted together with the recertification application.

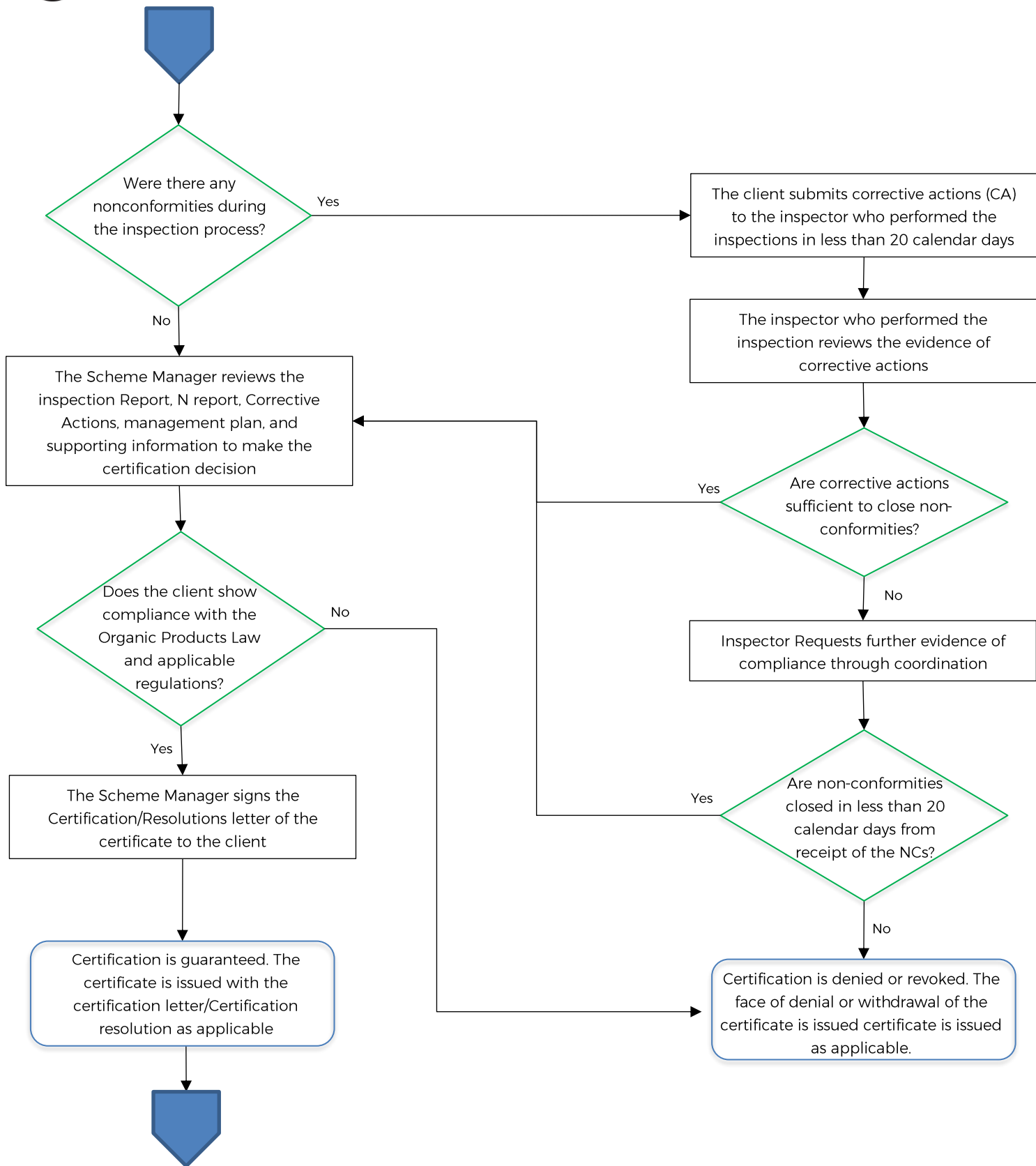
Certification Opinion.

Qualified personnel from Primus Auditing Operations Mexico perform a technical review of the documentation generated during the certification process to issue a certification decision. If the producer meets the requirements of the Law on Organic Products and EU Regulation 2018/848, once the non-Conformities are closed, the Organic Certificate is issued, as long as all the process requirements have been met. If it does not comply with the organic products law or the requirements of the process, the organic certificate will be denied or withdrawn as appropriate.

Issuance of the Certificate.

Once the certification decision has been made, the producer will be informed of the result, and if it is favorable, an Organic Certificate will be sent and the corresponding steps will be taken in the PAOMX digital database, so that the producer's status appears as "Certified". From this moment on, the producer will be able to make use of the National Distinctive and declare his product as organic. An updated list of the status of producers will be published every certain period of time.





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Application of Logos

If a logo is required, please contact your Operations Specialist to indicate the process and information required at: organicosmx@pao-mx.com.

Logos must follow the [requirements and guidelines](#) for their use.

Complaints and Appeals

Primus Auditing Operations Mexico has established the Complaints and Appeals Procedure to impartially and transparently manage complaints and appeals that may arise during the provision of certification services.

You can submit a complaint or appeal to the Quality Management System area via e-mail (sgcpaomx@pao-mx.com or miexperiencia@pao-mx.com). The Quality Management System personnel will handle the complaint and/or appeal according to the documented procedure, which will be provided to you by said area, at the time you request it, along with the documents related to the execution of the same.

Non-discriminatory conditions

Policies, procedures, and services in general, are applied in a manner non-discriminatory and Certification processes.

Our services do not depend on the size of the client or any association. There are no undue conditions, financial or otherwise.

