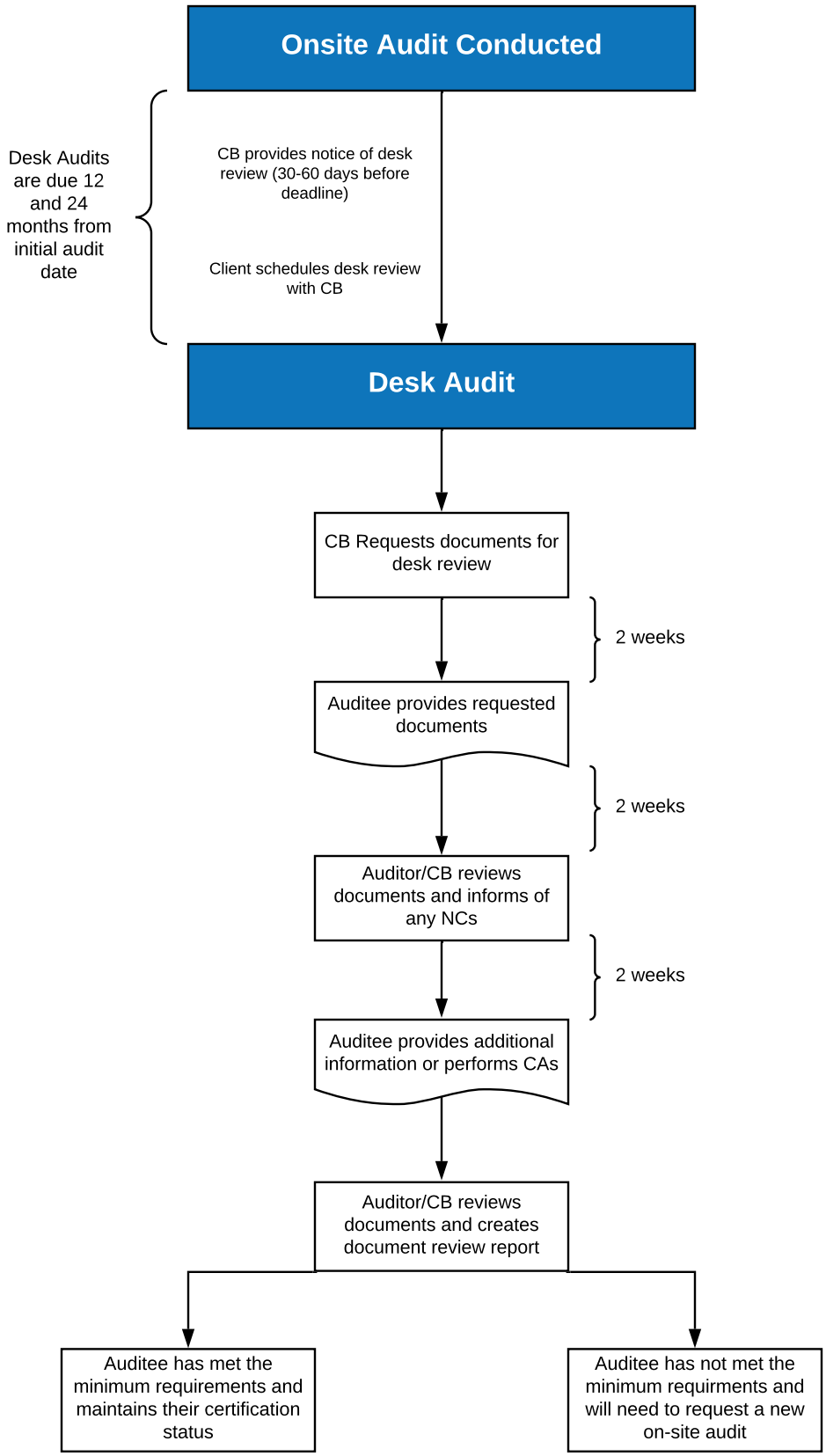Sustainability Standard Certification Process (Desk audit review)