

Dear Client

If you would like to file an appeal and/or complaint, please see the contact information for our offices below where you can request the procedure for Appeals, Complaints and Disputes.

United States Office

Telephone (1) 805.631.5248

Email [auditqa@pao-usa.com](mailto:auditqa@pao-usa.com)

Costa Rica Office

Telephone 506.226.94082

Email [paocostarica@primusauditingops.com](mailto:paocostarica@primusauditingops.com)

México Office

Telephone +52(33) 19818572

Email [calidadmx@pao-mx.com](mailto:calidadmx@pao-mx.com)

Chile Office

Telephone (56) 323612313

Email [auditqacl@pao-cl.com](mailto:auditqacl@pao-cl.com)

Your request submitted at each office will be sent to the Quality Assurance Department of Primus Auditing Ops.